



- PRESENTED BY -



The Memorial Tournament presented by Workday tickets are delivered digitally and may be accessed and managed via Account Manager on your mobile device.

Tickets are NOT accessible on the Ticketmaster App or Website.

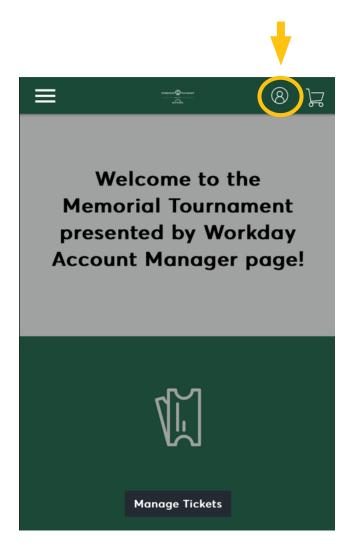
The following instructions will guide you through logging into your account and managing your tickets.

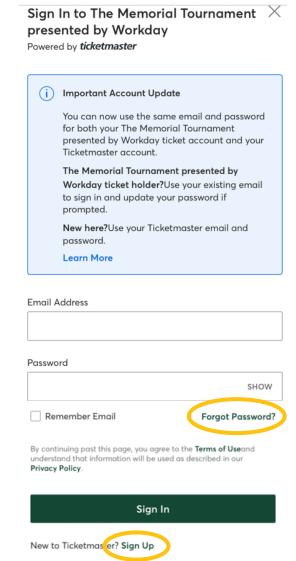
## **ACCOUNT MANAGER LOGIN**

#### Scan the QR code below on your mobile device to visit: https://am.ticketmaster.com/pgamemorial



- Click the Sign In/Profile icon in the top right corner to sign into your account.
- If this is your first time logging in, please click "Sign Up" at the bottom.
- If you have an existing account with the email associated with your tickets, skip the next step and Sign In.
- You may click "Forgot Password" to change the password on your account.
- Follow the prompts to create an account.



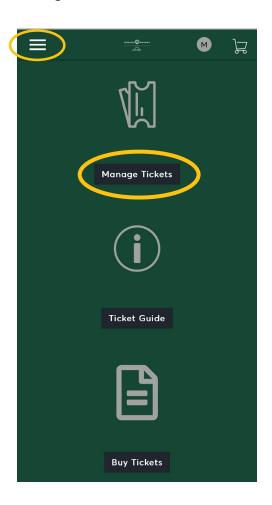




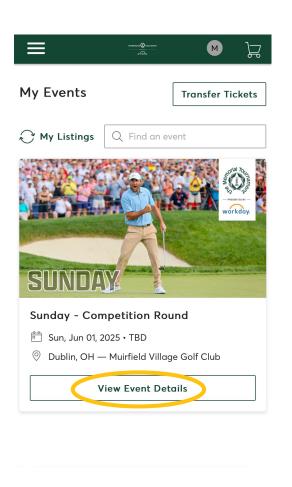


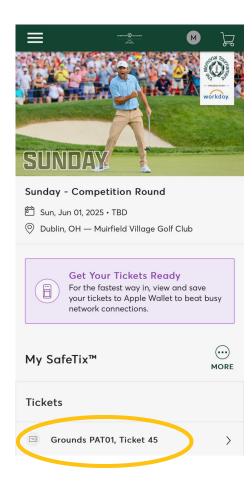
## **DOWNLOADING MOBILE TICKETS**

Once logged in, scroll down and click **Manage Tickets**.



The events on your account will be displayed on your screen. Select the desired event. Your available tickets will be listed. Select the ticket you wish to download to your phone's wallet\*.





Once your ticket displays, select **Add to Apple Wallet** or **Add to Google Wallet**to download to your phone's wallet.



\* Only download tickets that will be used by that specific device. Do not add any tickets to your wallet that you plan on transferring.





# **DOWNLOADING MOBILE TICKETS**

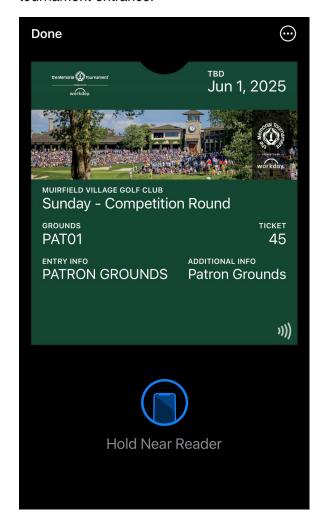
Click **Add** in the top right corner. You may **Add All** if you have multiple tickets for that event AND will use that same device for all tickets to enter at the gate.



Go to the **Apple Wallet** or **Google Wallet** App on your phone.



Your ticket(s) will now be accessible in your mobile wallet. This is what you will show at the tournament entrance.

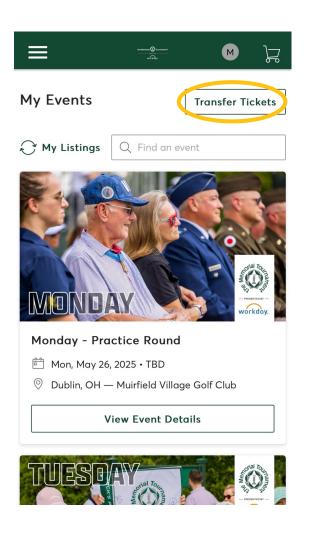






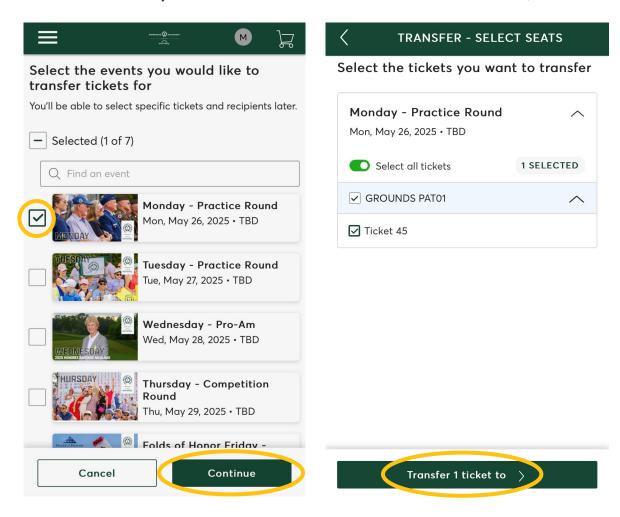
## TRANSFERING MOBILE TICKETS

Click Manage Tickets and then Transfer.



Select the ticket(s) you would like to transfer and click **Next**.

Note: If asked whether you would like to transfer the same seats for all selected events, select Yes.



Select **Add A New Recipient** and add desired contact details. Click **Transfer** when you are ready to send the ticket(s).

You will receive a confirmation email including transfer details. You may view/manage transferred tickets on the **Manage Tickets** page.

TRANSFER - SELECT A RECIPIENT	×
1 Event(s) Selected Total of 1 ticket(s) selected	~
Add a New Recipient	
First Name *	
Last Name *	
Email *	
Message (Optional)	
Cancel	nsfer





## **ACCEPTING TRANSFERRED TICKETS**

- If someone transfers tickets to you, you will receive an email to **Accept Tickets**.
- Log into or create your Account.
   If you don't have an account, refer to the instructions on page 1 (or within the transfer email) to create one.
- Once logged into your account, your ticket(s) will immediately be displayed

## **CANCELLING TRANSFERRED TICKETS**

- NOTE: You may only cancel transferred tickets that have NOT yet been claimed by the recipient. If they have already accepted the transfer, they will need to transfer them back to you.
- Select the event and specific tickets that you initially transferred.
- Click **Cancel Transfer** and follow the prompts.
- Once confirmed, the tickets will be available in your account once again.

